

Call Center Solutions

At Recruiting Solutions, we understand the importance of your call center — it can be the make or break in your customers experience with your brand. We work with a variety of industries and design solutions to fit your organizational goals. Whether you need a team of 5 or 5,000 call center employees, we are here to serve and support you.



RECENT CALL CENTERS

- **1,200** medical claims outbound call center for a Big 4 accounting firm
- **500** COVID-19 outbound call center for a government agency
- **250** call center agents inbound call center for government agency
- **15** person inbound call center for a state college



INDUSTRIES WE SERVE

- Education
- Government
- Healthcare
- Information Tech
- Legal
- Manufacturing
- and More!



CALL CENTER SERVICES

- Call Center Staffing & Recruiting
- On-Site Management
- Equipment Available & IT Support
- Customized Training Curriculum
- Employee Business Reviews
- Call Center Performance Audits

"I wanted to personally recognize your company's contribution to our agency throughout the pandemic. We feel we have gotten good value for our money. I specifically wanted to mention Friday, which was the snow day. The attendance rate of your people on the phones was impressive. It has certainly helped our agency a great deal on a day when several of our calls centers were close due to inclement weather."

- State Executive Director

97.7%
of calls resolved

CONTACT US TODAY TO LEARN MORE

<https://www.recruitingsolutionsonline.com/employers/call-center-solutions/>

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